

Getting Ready To Photograph Your ID And Take A Selfie

- Have your current U.S. Driver's License ready.
- You must use a smartphone and grant permission to use your camera when requested.
- You must have a stable internet connection.
- Connect to Wi-Fi if possible.
- If there are multiple property owners, verify your name is on the screen.

Taking The Best Photos

- Do not move or shake your camera while taking photos. Blurry selfies or photos cannot be used.
- Do not use your camera's flash.
- When photographing your ID.
 - Place your ID on a plain flat surface when photographing it.
 - Do not have a bright light shining directly on your ID, bright lights cause glare and glare from the license will prevent the details of your document from being recognized.
- When taking your selfie.
 - Take your selfie in front of a plain wall, if possible and try to use natural light.
 - Do not have a bright light shining directly on your face, bright lights can cause glare that prevents clear recognition of your face.
 - Take off your glasses, your face and eyes must be clearly visible in the photo.
 - Your face must fill the oval on screen when taking your selfie.

Additional Information

- Please do not refresh your screen. The process may take several minutes to complete. If you encounter a problem, please call us at 1-858-345-2000.